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RESPONSE UNDER 37 CFR 1.116  
—EXPEDITED PROCEDURE—  
EXAMINING GROUP 2121

## Fax Cover Page

Date: **AUG 01 2005**

Number of pages including cover page: **7**

To: **Michael B. Holmes**

From: **Michael Chan**

Company: **U.S. Patent & Trademark Office**

Company: **NCR Corporation, Law Department**

Fax Number: **571-273-8300**

Fax Number: **937-445-6794**

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U.S. Serial No. **09/865,828**

Group Art Unit: **2121**

Attorney Docket No. **9230.00**

Examiner: **Michael B. Holmes**

Attached herewith are the following items for the above-identified patent application:

- (1) a Fee Transmittal Sheet, in duplicate (2 sheets);
- (2) *if applicable*, a Request for Extension of Time, in duplicate (0 sheets); and
- (3) an Amendment After Final which responds to the Office Action of **July 13, 2004** (4 sheet(s)).

Respectfully submitted,

Michael Chan  
Reg. No. 33,663

### CERTIFICATE OF TRANSMISSION

I hereby certify that this correspondence is being facsimile transmitted to the U.S. Patent & Trademark Office at the above Fax Number, on

**AUG 01 2005**

Date

Shirley Doll

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AUG 01 2005

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

NCR Corporation Docket No. 9230.00

AUG 01 2005

In re application of: **HEARD, N.**

Serial No. 09/865,828

Filed: **May 24, 2001**For: **METHOD AND APPARATUS FOR DETERMINING ONE OR MORE  
STATISTICAL ESTIMATORS OF CUSTOMER BEHAVIOR**Mail Stop AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an amendment in the above-identified application.

The fee has been calculated as shown below:

## CLAIMS AS AMENDED

FOR	Claims Remaining After Amendment		Highest Number Previously Paid For	Extra Present	Rate	Additional Fee
Total Claims	4	-	22	0 X	\$ 50 =	\$ 0
Independent Claims	3	-	4	0 X	\$ 200 =	\$ 0
Total additional fee for this amendment ---->						\$ 0

Please consider this a PETITION FOR EXTENSION OF TIME for a sufficient number of months to enter these papers, if appropriate.

Please charge all fees to Deposit Account No. 14 0225 of NCR Corporation (the assignee of the present application). A duplicate of this paper is enclosed.

Respectfully,

Michael Chan  
Reg. No. 33,663

**RECEIVED  
CENTRAL FAX CENTER****AUG 01 2005****IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

NCR Corporation Docket No. 9230.00

AUG 01 2005

In re application of: **HEARD, N.**

Serial No. 09/865,828

Filed: **May 24, 2001****For: METHOD AND APPARATUS FOR DETERMINING ONE OR MORE  
STATISTICAL ESTIMATORS OF CUSTOMER BEHAVIOR**

Mail Stop AF

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an amendment in the above-identified application.

The fee has been calculated as shown below:

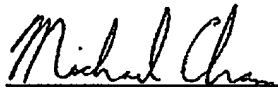
**CLAIMS AS AMENDED**

FOR	Claims Remaining After Amendment		Highest Number Previously Paid For	Extra Present	Rate	Additional Fee
Total Claims	4	-	22	0 X	\$ 50 =	\$ 0
Independent Claims	3	-	4	0 X	\$ 200 =	\$ 0
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Please charge all fees to Deposit Account No. 14 0225 of NCR Corporation (the assignee of the present application). A duplicate of this paper is enclosed.

Respectfully,



Michael Chan

Reg. No. 33,663

RESPONSE UNDER 37 CFR 1.116

-- EXPEDITED PROCEDURE --

EXAMINING GROUP 2121

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**CENTRAL FAX CENTER**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

**AUG 01 2005**

Dayton, Ohio

Docket No. 9230.00

Application of

**AUG 01 2005**

**Nicholas Heard**

Serial No. 09/865,828

Group Art Unit: 2121

Filed: May 24, 2001

Examiner: Michael B. Holmes

For: **METHOD AND APPARATUS FOR DETERMINING ONE OR MORE  
STATISTICAL ESTIMATORS OF CUSTOMER**

Mail Stop AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT UNDER 37 C.F.R. §1.116**

Sir:

In response to the Office Action dated July 13, 2005, please amend the above-named application as follows: